

Care & Maintenance

It's hard, nonporous surface makes Element Stone quartz surfaces simple to clean. In most cases, soap and water or a mild detergent is all that is required to maintain its luster. If necessary, apply common, non-abrasive, household cleaners such as **Soft Scrub Mold & Mildew Stain Remover Gel** or **Comet Soft Cleanser Cream With Bleach** directly on a damp cloth or sponge and wipe the surface, rinsing thoroughly after cleaning. To remove adhered material such as food, gum, or nail polish, first scrape away the excess material with a plastic putty knife and then clean the surface with a damp cloth to remove any marks left behind and any residual dirt.

Element Stone prides itself in providing our customers a virtually care-free surface, but as with any product, excessive abuse can harm its finish. With a small amount of care, your Element Stone surface will look as great as the day you bought it for years to come.

More detailed information regarding the use and care of Element Stone material can be found below in our FAQ's.

FREQUENTLY ASKED QUESTIONS

What size are Element Stone slabs?

Element Stone slabs come in a jumbo size of 127" x 64" in 3cm(1 1/4") or 2cm(3/4") thicknesses. Please ask your local distributor for availability of colors, thickness, and slab size.

What are the reasons to choose quartz?

Element Stone is manufactured using the most advanced and latest technologies. It's a composite of natural quartz, one of the most abundant and hardest minerals on the planet, and pigments that are bound with high quality polymer resins. Element Stone is a solid virtually non porous surface product that is resistant to scratches, heat, stains and water, thus providing a virtually maintenance free surface.

Can I cut on it?

Although Element Stone is extremely scratch resistant, it is not scratch proof. We do not recommend cutting or chopping directly on your countertop, rather it's recommended to always use a cutting board.

Can I put a hot pot on it?

Always use a hot pad or trivet when setting down hot objects such as pans or plates. Direct contact with extremely high heat can cause damage to your Element Stone surface.

Can I use it on floors or walls?

Yes! Element Stone can be used in a variety of residential and commercial applications for both floors and walls. Suitable for many types of indoor flooring applications, Element Stone is also an excellent choice for a wide variety of indoor wall applications including backsplashes, tub surrounds, shower walls, and other interior wall surfaces.

Is Element Quartz rated?



Element Stone is NSF certified; this promotes a safer and healthier environment and ensures the surfaces suitability for direct contact with food.

How should I clean my countertops?

Use a damp, soft cloth with warm water and soap. If needed, apply common, non-abrasive, household cleaners such as Soft Scrub Liquid Gel with Bleach, or Comet Soft Cleanser Cream directly on a damp cloth or sponge and wipe the surface, rinsing thoroughly after cleaning. To avoid dulling the surface's shine, make sure to use a non-abrasive cleaner, and rinse off any cleaner with water. To remove adhered material such as food, gum, or nail polish, first scrape away the excess material with a plastic putty knife and then clean the surface with a damp cloth to remove any marks left behind and any residual dirt.

How durable is Element Quartz?

Element Stone is resistant to cracks, scratches and stains. However, like most materials, excessive force and/or pressure from objects can damage the surface.

Does it stain?

Element Stone is resistant to staining, however it is not stain proof. The nature of Element Stone provides maximum resistance to staining and fully eliminates the need for any sealing. The non-porous quality of the surface also greatly reduces the potential for bacterial growth. Minimal maintenance and routine cleaning will keep your counters looking new. Take care to avoid spilling harsh chemicals such as drain cleaners, paint strippers, oven cleaners, or other high Ph chemicals on your Element Stone surfaces.

Can it be used outdoors?

Element Stone is not recommended for exterior use, as exposure to direct sunlight for prolonged periods can result in color changes, fading and/or warping.

What kind of sink can I use with Element Quartz?

Element Stone is compatible with any sink of your choice. Your certified Element Stone fabricator/installer can provide you with advice on what sink is best for your application.

Does Element Quartz come with a warranty?

Element Stone comes with a Limited Lifetime Warranty for residential projects and a 10 year Limited Warranty for commercial installations.

Will I see any seams in my countertops?

Although seam appearance can be minimized, they will always be visible. It's best to discuss seam placement and appearance with your fabricator/installer prior to installation.

Does the color/pattern go all the way through the slab?

Yes, Element Stone is solid all the way through the slab. The same beauty and color you see on the surface continues all the way through allowing for a wide variety of edge profiles without a change in material appearance.